

Arthritis Action Online Groups - Code of Conduct

By booking onto one of our Online Groups, you agree to follow this Code of Conduct

1. Be respectful of others

To ensure the best experience for all in attendance we ask that you be polite, friendly, and listen to what the others have to say without judgement. Divisive topics such as politics or religion are not to be discussed in the group. Racism or any form of verbal abuse will not be tolerated and any participants not adhering to this will be removed from the group.

2. Confidentiality

We want people to be able to talk freely, so we ask that all participants treat what they are told by others with the confidentiality that they would like themselves. Recording of the group or any of the participants is prohibited.

3. Punctuality and introductions

We like to begin our meetings with an introduction so everyone can know who is in attendance, after these are concluded we will no longer allow participants to join the group. If you attempt to join after the introductions are concluded you won't be granted entry to the group, so we recommend being punctual.

4. Cameras and sound

For the safety of all group participants, you will be required to turn your camera on and take part in the introductions at the beginning of the session. You can turn your camera off after these are completed if you wish.

5. Technical issues

If you require technical assistance or help with your audio/visual equipment, contact events@arthritisaction.org.uk in advance of the meeting. We will offer as much help as possible, but once the group is running the amount we can provide will be limited. We recommend you join the group a few minutes early to make sure your equipment is working. We also have some guides we can send you if you are new to zoom and require help setting it up.

6. GDPR and group emails

If you would like to receive emails about the groups and future events, please let the Facilitator know during the group or email events@arthritisaction.org.uk to be added to the list.

If you have any questions about the points listed above, please contact events@arthritisaction.org.uk